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## **CLINIC REMINDERS**

#### **Clinic Appointments with Provider**

Please ensure you aim to arrive 15 minutes before your appointment. This will give you time to sign in at the kiosk and be ready for your healthcare provider.



Despite our best efforts, we may run behind as we strive to provide good care to all our

patients. We do our best to be on time, but we appreciate your understanding if we are running late.

#### Virtual or Phone Appointments

A reminder to be available **30 minutes prior** and **30 minutes after** your scheduled *virtual or phone appointment.* 

#### **URGENT CARE CLINIC**

Saturdays 9:00 am to 3:00 pm (walk-in 10:00 am to 2:00 pm)

Click <u>here</u> for essential information regarding urgent care clinics.

## **GETTING YOUR FLU SHOT**

Flu shots are available **NOW**. We encourage you to get your flu shot.

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#### Where can I get my flu shot?

@Toronto Western Family Health Team Garrison Creek Site: book your appointment online

**@Toronto Public Health:** TPH is operating <u>flu clinics</u>. Check their <u>website</u> (<u>www.myflushot.ca</u>) to find and book a flu shot near you.

**@Your Pharmacy**: Regular and high dose flu vaccines are available at pharmacies for anyone over age 2. If your child is under 2, please book an appointment at our clinic online, as pharmacies cannot administer vaccines to anyone 2 and under.

#### **Important Flu Shot Information**

- ✓ BOOK your appointment **ONLINE**
- ✓ If you encounter issues or are unable to book your appointment online, call our clinic at 416-603-5888 and a receptionist will assist you
- ✓ DO NOT book an appointment for a flu shot if you are feeling unwell
- ✓ Let us know if you receive the flu shot outside of our clinic so we can update your records. Click <u>here</u> to update your records.
- ✓ If you have recently received your COVID-19 vaccine, you do not need to wait to receive your flu vaccine
- ✓ Check our <u>website</u> for frequently asked questions

## **Monthly Health Topic: Managing Viruses**

#### Confused about COVID-19?

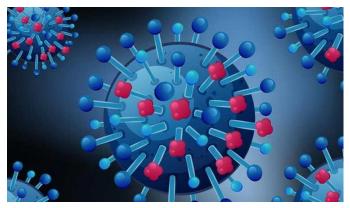
Many patients continue to ask what they should do if they have COVID-19. With COVID-19 rules changing, many people are confused about what they should do if they get COVID and *when contact your doctor or healthcare provider.* Family Doctors have come together to help you with all this confusing information!



Visit this website for details.

The **"Confused about COVID? Family doctors answer your questions"** series offers patients and the public trustworthy advice about protecting their health and how family doctors can help.

#### Let's Talk Viruses



In addition to flu viruses, many other viruses spread during this season, including:

- Rhinovirus (common cold)
- COVID-19
- Respiratory Syncytial Virus (RSV)
- Gastroenteritis

These viruses <u>cannot</u> be treated with antibiotics.

Understanding Viruses and How to Manage Them					
Virus	Common Symptoms	Level of Infectivity	Managing Your Symptoms at Home	When to See a Doctor	
Common Cold	Stuffy nose Sore throat Sneezing Cough Low-grade Fever	Less contagious	Drink plenty of fluids Rest and reduce activities Take pain medications:	Viral symptoms should be managed at home	
Flu	Body aches Chills Cough Fatigue Fever Headache Sore throat Stuffy nose	Contagious	acetaminophen (Tylenol) or ibuprofen (Advil, Motrin) for fever or body aches Cover your coughs and sneezes with a	Difficulty breathing (gasping for air, shortness of breath, wheezing or trouble taking a breath in) Severe or worsening cough	
COVID-19	Body aches Chills Fever Fatigue Cough Diarrhea Nausea/ Vomiting Shortness of breath Loss of smell/taste Headache Stuffy nose Sore throat	More contagious	sheezes with a tissue and wash your hands often Stay away from others to keep from infecting them Wear a mask when around others	Dehydration from vomiting or diarrhea A fever that lasts more than 72 hours You have underlying heath problems (like heart or lung disease) or take immunosuppressants	
Respiratory Syncytial Virus (RSV)	Runny nose Sneezing Cough Fever Wheezing	Very Contagious	Keep your child comfortable Offer plenty of fluids Give ibuprofen or acetaminophen for fever	Take your child to the emergency if: - your baby is under 3 months and has a fever - your child has trouble breathing - your child has lips that look blue - your child is no longer able to suck or drink	

Virus	Common Symptoms	Level of Infectivity	Managing Your Symptoms at Home	When to See a Doctor
RSV (continued)			*DO NOT give over the counter cough and cold medicines for children under 6 years old	Take your child to see a <u>doctor</u> if your child: - has had a fever for more than 72 hours - is not eating or is vomiting - is not having wet diapers
Gastroenteritis in Adults	Nausea Vomiting Diarrhea Stomach pain or cramps	Contagious	Drink plenty of fluids You may not feel hungry (this is okay!) Rest and reduce activities Take Gravol for nausea/ vomiting Good handwashing	You have a fever You have severe stomach pain You have blood in your stool/ diarrhea You are not unable to keep fluids down for 24 hours You are not urinating Your symptoms are not improving after 48 hours
Gastroenteritis in Babies or Children	Nausea Vomiting Diarrhea Stomach pain or cramps	Contagious	Keep your child comfortable Offer plenty of fluids Good handwashing	Your child has a fever Your child seems tired or very irritable Your child is in a lot of discomfort or pain Your child has bloody diarrhea Your child seems dehydrated

### **BE INFORMED**



\*If you live in British Columbia, Manitoba, Ontario or Prince Edward Island, visit healthsteward.ca to find what local pharmacies take back used inhalers.

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### CASCADES

#### Our Care

This project is rethinking the future of primary care. They are inviting Canadians to share ideas, hopes and priorities to create better healthcare for everyone.

## **Our Care**

New perspectives and possibilities for primary care in Canada

If you are interested in learning more about this, visit their website.

### **UHN Monthly Health Talk**



Health Talk A free online session for patients, families, staff and community members



## **Low Back Pain**

#### Topics

- What is low back pain
- Who is affected
- Signs of severe low back pain and when to call 911
- When an MRI or CT scan is needed
- When opioids can help

#### **Presenters**

- UHN Patient Partner
- Dr. Andrea Furlan, Pain Physician (Doctor), Toronto Rehab, University Health Network

#### **Date and time**

Tuesday, December 6, 2022 1:00 p.m. to 2:00 p.m.

#### Agenda

1:00 p.m.: Welcome 1:03 p.m.: Introduction of Presenters 1:06 p.m.: Presentation 1:41 p.m.: Question and Answer Period

#### How to participate



Watch the livestream on <u>YouTube</u>. Go to <u>https://bit.ly/UHNHealthTalk-Dec2022</u> or click the QR code.

Submit your questions for the presenters on <u>Slido</u>.

To register: Go to the registration form or call 416 603 6290.

For more information: Email pfep@uhn.ca or call 416 603 6290.

www.uhnpatienteducation.ca







UHN Monthly Health Talk

## **Health Education Programs**



<u>Toronto Western</u> Family Health Team Garrison Creek

Join us for a free workshop:



## CBT-i Group

## Cognitive Behavioural Therapy for Insomnia

The goals of CBT-i are to help you fall asleep, stay asleep, and improve your daytime functioning and quality of life as a result of better sleep at night.

In this 4-week group you will learn:

- ✓ how to keep a sleep diary and calculate your sleep efficiency
- ✓ how to maximize your sleep efficiency
- ✓ sleep hygiene and stimulus control for better sleep
- ✓ how to manage stress and practice relaxation techniques for better sleep

Location	Virtual video meeting on Microsoft Teams	
Dates	Wednesdays, November 23, November 30, December 7, and December 14, from 2:00 PM – 3:30 PM	

**To register, you must be able to commit to all 4 sessions.** Please contact your family doctor to make a referral. We will contact you in November for a brief phone screen to assess eligibility.





### **Nutrition for a Healthy Heart**



Have you been diagnosed with high cholesterol or high triglycerides?

Do you want to learn about nutrition management?

#### In this 2-hour workshop you will learn:

- ✓ How to eat well and control high cholesterol levels through diet
- ✓ How to include the right kinds and amounts of fats in your diet
- ✓ How to increase the fibre content of your diet
- ✓ What the Mediterranean Diet is

Location	Virtual Class* on Microsoft Teams		
Date	Thursday, December 8, 2022		
Time	9:30 to 11:30 am		
To register: Click here			

\*An internet connection is required for this class. You will receive an email with the link for this session prior to the scheduled date.





## An online project to build job seekers' smartphone skills

The Smartphones and Employment Skills project (2022-2023) is an online provincewide initiative funded by the Skills Development Fund designed to generate placebased leadership and solutions to help adults use smartphones to communicate, find information, job search, and participate in training or volunteer work. Managed by the Metro Toronto Movement for Literacy (MTML), the project team will deliver the following:



#### **12 Unique Learning Modules**

Develop and pilot 12 unique, culturally relevant smartphone and employment skills modules and learning activities.



#### Trainer's Guide

Produce an online trainers guide on smartphones as a tool for employment and workplace skills. The guide will be available for download on the MTML website.



#### **Training for Service Providers**

Train LBS and ES providers to use smartphones to deliver online training, including technical training and mental health tools and strategies for success.



#### Forum

MTML will host a province-wide forum for WD stakeholders on project learnings and research results.

#### Upcoming Training sessions:

Session 1: Oct 28, 2022 from 10 am- 12 pm. To pre-register, click: https://us06web.zoom.us/meeting/register/tZUqcu2orj0vGNd9l\_qda3CHNosNGQb6KYR8 Session 2: Nov 8, 2022 from 1-3 pm. To pre-register, click: https://us06web.zoom.us/meeting/register/tZllce6qpjsjHtb0a5dJly3BCN9FzP99F-QT Session 3: Nov 29 from 12-2 pm. To pre-register, click: https://us06web.zoom.us/meeting/register/tZMpfuvpjwtHtPWW1inpVqvO0HSWSAwijUS Session 4: Jan 17 from 1-3 pm. To pre-register, click: https://us06web.zoom.us/meeting/register/tZMsd0yrpjliEtlg239cdbUmxTeVLF6al6WI

This Employment Ontario project is funded in part by the Government of Canada and the Government of Ontario.

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#### Contact us

- (C) Phone: 416 603 5888
- ⊘ Website: twfht.ca

### **Location**

Garrison Creek Site: 928 St. Clair Avenue West